Pressure switch for gas DG

Technical Information · GB **4.1.1.4** Edition 11.11

















- Monitoring of gas and air pressures (positive, negative and differential pressures)
- EC type-tested and certified pursuant to EN 1854 and class "S"
- UL listed, FM and AGA approved
- Certified pursuant to GOST-TR
- Certified for systems up to SIL 3 and PL e
- Pressure switch with internal lock and manual reset
- Suitable for biologically produced methane (can be used on pipes with Zone 2 explosive atmospheres without isolating amplifier)
- Can be used in Zone 1 and 2 hazardous areas with an approved isolating amplifier
- RoHS 2002/95/EC
- Special version available for NH₃ and O₂



Content

Pressure switch for gas DG. 1 Content. 2 I Application. 3 1.1 Examples of application. 4 1.1.1 Gas deficiency monitoring. 4 1.1.2 Differential pressure monitoring 4 1.1.3 Closed position check. 4 1.1.4 Negative pressure monitoring 4 1.1.5 Air line with minimum pressure and flow monitoring 5 1.1.6 Low-pressure cut-off and high gas pressure protection device. 5 2 Certification 6 3 Function. 7 3.1 Positive pressure measurement 7 3.2 Negative pressure measurement 7 3.3 Differential pressure measurement 7 3.4 Connection diagram. 7 3.5 DG in Zone 1 and 2 hazardous areas 8 3.6 Animation 9 4 Selection 10 4.1 Selection table 10 4.2 Type code 11 5 Project planning information 12 5.1 Installation 12 5.2 Wiring 13 6 Accessories 14	9.11 Probability of dangerous failure PFH _D
	9.10 Safe failure fraction SFF
6 Accessories	9.11 Probability of dangerous failure PFH _D
6.6 Test kev PIA	

1 Application



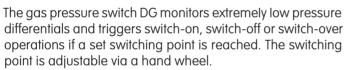
DG..U-3

Adjustable switching point



DG..H. DG..N

DG..H: switches and locks off with rising pressure. DG..N: switches and locks off with falling pressure. Manual reset.



It monitors positive and negative gas pressures on various industrial gas and air appliances, such as boiler fan monitoring and differential pressure monitoring in firing, ventilation and air-conditioning systems.

The TÜV-tested special-design pressure switch is used as defined by VdTÜV Code of Practice "Druck 100/1" (Pressure 100/1) in firing installations for steam and hot-water generators in accordance with TRD 604, Para. 3.6.4, as well as class "S" for DG..B, DG..U and DG..I pursuant to EN 1854.



With fitted socket pursuant to DIN EN 175301-803



DG..1

Hand wheel with "WC and mbar scale. NPT conduit for electrical connection.

Туре	Positive pressure	Negative pressure	Differential pressure		
DGB	Gas, air, flue gas or biomethane	-	-		
DGU, DGT	Gas, air, flue gas or biomethane	Air or flue gas	Air or flue gas		
DGH, DGN, DGHT, DGNT	Gas, air, flue gas or biomethane	Air or flue gas	Air or flue gas		
DGI	OGI Air or flue gas		Air or flue gas		
DGS	NH ₃ or O ₂	-	-		

Application 2

1.1 Examples of application

1.1.1 Gas deficiency monitoring



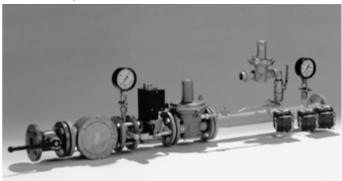
For monitoring the minimum gas inlet pressure

1.1.2 Differential pressure monitoring



Differential pressure switch for monitoring air filters

1.1.3 Closed position check



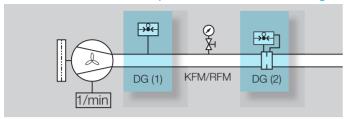
Electronic safety shut-off valve SAV with closed position check of downstream devices.

1.1.4 Negative pressure monitoring



Monitoring the negative pressure ensures the correct positioning of the components during fully automatic assembly of gas meters.

1.1.5 Air line with minimum pressure and flow monitoring



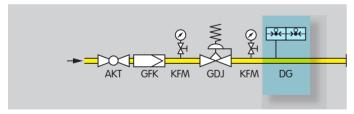
The air flow generated by the fan may be monitored as follows:

The static pressure is monitored by pressure switch DG (1), as long as it can be demonstrated that the display consequently shows an adequate and secured flow of air, or

DG (2) controls the flow of air via the differential pressure on the orifice.

If there is no air pressure supplied or if there is no differential pressure on the orifice, the system will be blocked.

1.1.6 Low-pressure cut-off and high gas pressure protection device



If the pressure is either too low or too high, the min./max. pressure switch DG switches in order to avoid start-up or to initiate a safety shut-down.

2 Certification

SIL and PL certified





For systems up to SIL 3 pursuant to EN 61508 and PL e pursuant to ISO 13849

EC type-tested and certified*



pursuant to

- Gas Appliances Directive (2009/142/EC)

Meets the requirements of the

- Low Voltage Directive (2006/95/EC)

FM approval*



Factory Mutual Research Class: 3510 Flow and pressure safety switches

Designed for applications pursuant to NFPA 85 and NFPA 86.

www.fmglobal.com → Products and Services → Product Certification → Approval Guide

UL approval*



Standard: UL 353 Limit control.

Underwriters Laboratories – www.ul.com → Certification

AGA approval*



Australian Gas Association, Approval No.: 5484 http://www.aga.asn.au/product_directory

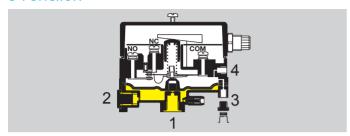
Approval for Russia*



Certified by Gosstandart pursuant to GOST-TR. Approved by Rostekhnadzor (RTN).

* Approval does not apply to DG..S

3 Function



The pressure switch DG switches in the event of increasing or decreasing pressure. Once the set switching point is reached, a micro switch is activated in the DG which is designed as a change-over contact.

The switching pressure is adjusted using a hand wheel.

3.1 Positive pressure measurement

Positive pressure measurement is designed, for example, for checking the fan function or measuring the min./max. gas pressure.

The positive pressure is measured in the lower diaphragm chamber, port 1 or 2.

The upper diaphragm chamber is ventilated via port 3 or 4.

3.2 Negative pressure measurement

Negative pressure measurement (air, flue gas) is designed, for example, for monitoring a suction pressure blower. The negative pressure is measured in the upper diaphragm chamber, port 3 or 4, and on DG..T via port 4. The lower diaphragm chamber is ventilated via port 1 or 2.

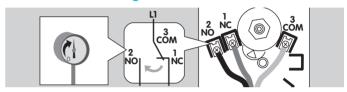
In the case of DG..I, the negative pressure (gas, air, flue gas or biologically produced methane) is measured in the lower diaphragm chamber, port 1 or 2. The upper diaphragm chamber is ventilated via port 3 or 4.

3.3 Differential pressure measurement

Differential pressure measurement is designed for instance for safeguarding an air flow rate or for monitoring filters and fans.

DG..U, DG..H, DG..N: the higher absolute pressure is connected to port 1 or 2, and the lower absolute pressure to port 3 or 4. The remaining ports must be tightly plugged.

3.4 Connection diagram



Contacts 3 and 2 close when subject to increasing pressure. Contacts 1 and 3 close when subject to falling pressure.

DG..U, DG..H, DG..I and DG..T switch with rising pressure. The contact switches from NC 1 to NO 2.

DG..N switches with falling pressure. The contact switches from NO 2 to NC 1.

DG..H, DG..HT, DG..N and DG..NT are locked off in their switched state, and can only be unlocked with a manual reset.

Function

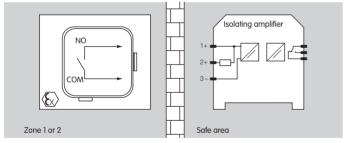
3.5 DG in Zone 1 and 2 hazardous areas

Pressure switch DG can be used in Zone 1 and 2 hazardous areas if an isolating amplifier is installed upstream in the safe area as "Ex-i" equipment pursuant to EN 60079-11 (VDE 0170-7):2007.

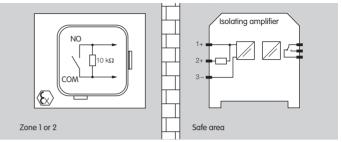
DG as "simple electrical equipment" pursuant to EN 60079-11:2007 corresponds to the Temperature class T6, Group II. The internal inductance/capacitance is $Lo = 0.2 \mu H/Co = 8 pF$.

The isolating amplifier transfers the DG's signals from the explosion-hazard area to the safe area. Depending on the design of the intrinsically safe circuit, the explosion-hazard area can be monitored for cable faults, cable breaks or short-circuits. Ensure that standard-compliant wiring pursuant to EN 60079 is used.

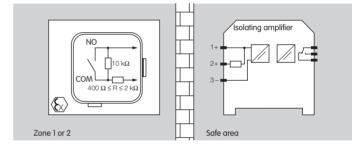
Intrinsically safe circuit without monitoring for cable faults



Intrinsically safe circuit with monitoring for cable breaks



Intrinsically safe circuit with monitoring for cable faults and short-circuits





3.6 Animation

The interactive animation shows the function of the gas pressure switch DG.

Click on the picture. The animation can be controlled using the control bar at the bottom of the window (as on a DVD player). To play the animation, you will need Adobe Reader 7 or a newer version. If you do not have Adobe Reader on your system, you

Go to <u>www.adobe.com</u>, click on "Adobe Reader" in the "Download" section and follow the instructions.

If the animation does not start to play, you can download it from the document library (Docuthek) as an independent application.

can download it from the Internet.

4 Selection

4.1 Selection table

DG..B for positive pressure,

DG..U, DG..H, DG..N for positive pressure, negative pressure and differential pressure,

DG..H locks off with rising pressure, DG..N locks off with falling pressure,

DG..T with NPT connection,

DG..S for oxygen and ammonia (without approval)

Туре	6	10	30	50	150	400	500	T	G	-3	-4	-5	-6	-9	K2	Τ	T2	Ν	Α
DGB, DGU	•		•								•				0	\circ	\circ	0	0
DGH, DGN		•									•				0	0	0	0	0
DGT															2)			1)	
DGS															0	0	0	0	0

DG..I for negative pressure

Туре	1,5	12	18	120	450	T	G	-3	-4	-5	-6	-9	K2	T	T2	Ν	Α
DGI				•									0	0	0	0	0

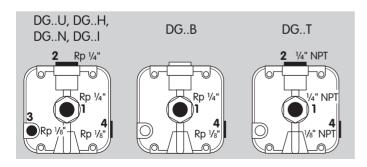
¹⁾ On DG..T, the blue pilot lamp for 120 V AC is fitted as standard.

 $^{2)}$ On DG..TG, the red/green pilot LED for 24 V DC/AC is fitted as standard.

 \bullet = standard, \bigcirc = available

Order example

DG 10UG-3K2



DG..U, DG..H, DG..N, DG..I:

The DG is available with 2 x Rp $^{1}/_{4}$ " and 2 x Rp $^{1}/_{8}$ " connections.

DG..B, DG..S:

The DG is available with 1 x Rp $^{1}/_{4}$ " and 1 x Rp $^{1}/_{8}$ " connections.

DG..T:

The DG is available with 1 x $^{1}/_{4}$ " NPT or 2 x $^{1}/_{4}$ " NPT connections. The $^{1}/_{8}$ " NPT connection is to be left open for ventilation.

Selection

4.2 Type code

Code	Description
DG	Pressure switch for gas
1,5-500	Maximum setting in mbar
В	Positive pressure
U	Positive pressure, negative pressure, differential pressure
Н	Locks off with rising pressure
N	Locks off with falling pressure
l c	Negative pressure for gas Negative pressure only, for oxygen and ammonia
J T	T-product
S T G	With gold-plated contacts
	Electrical connection:
-3	via screw terminals
-3 -4 -5 -6 -9	via screw terminals, IP 65
-5	via 4-pin plug, without socket
-6	via 4-pin plug, with socket
	via 4-pin plug, with socket, IP 65
K2	Red/green pilot LED for 24 V DC/AC
T	Blue pilot lamp for 230 V AC
T2 N	Red/green pilot LED for 230 V AC Blue pilot lamp for 120 V AC
A	External adjustment
	External dajosiment

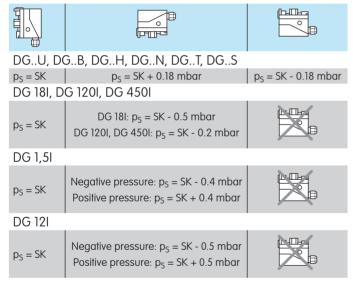
Adjusting range, see page 17 (Adjusting range, switching hysteresis)

5 Project planning information

5.1 Installation

Installation in the vertical or horizontal position, or sometimes upside down, preferably with vertical diaphragm.

If installed in a vertical position, the switching point p_S will correspond to the scale value SK set on the hand wheel. If installed in another position, the switching point p_S will change and no longer correspond to the scale value SK set on the hand wheel. Switching point p_S must be checked.



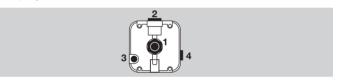
The housing must not be in contact with masonry. Minimum clearance 20 mm.

The DG..S is suitable for oxygen and ammonia only. Ensure grease-free installation.

Continuous operation at high temperatures accelerates the ageing of elastomer materials. In places where a high thermal capacity is required, thermal equipment trips must be installed upstream of the pressure switch.

The service life will be shorter if subject to ozone concentrations exceeding 200 $\mu g/m^3$. When installing outdoors, place the DG in a roofed area and protect from direct sunlight (even IP 65 version). To avoid condensation, the cover with pressure equalization element can be used, see page 14 (Pressure equalization element).

In case of highly fluctuating pressures, install a restrictor orifice, see page 14 (Restrictor orifice).



Ports 3 and 4 are connected to the upper diaphragm chamber. To protect the micro switch from corrosion, no pipe conducting a gas/air mixture may be connected. Air and flue gas may not contain any aggressive constituents.

Use a filter pad at ports 3 and 4, in the event that the electrical contacts in the DG may be soiled by dirt particles in the surrounding air, see page 15 (Filter pad set).

Vapours containing silicone must not be allowed to get into the housing.

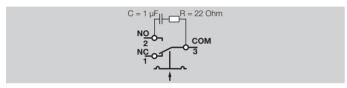
When using silicone tubes, only use silicone tubes which have been sufficiently cured.

Condensation must not be allowed to get into the housing. At subzero temperatures malfunctions or failures due to icing can occur.

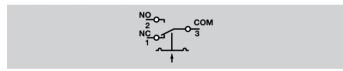
5.2 Wiring

If the DG (DG..TG) has switched a voltage > 24 V and a current > 0.1 A at $\phi = 1$ or > 0.05 A at $\phi = 0.6$ once, the gold plating on the contacts will have been burnt through. It can then only be operated at this power rating or higher power rating.

In the case of low switching capacities, such as 24 V, 8 mA, for example, we recommend using an RC module (22 Ω , 1 μ F) in air containing silicone or oil.

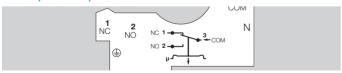


DG..B, DG..U, DG..H, DG..N



Contacts 3 and 2 close when subject to increasing pressure. Contacts 1 and 3 close when subject to falling pressure.

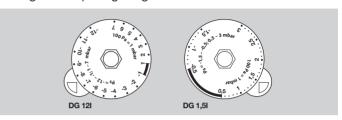
DG 18I, DG 120I, DG 450I



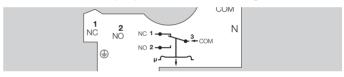
Contacts 3 and 2 close when subject to increasing negative pressure. Contacts 1 and 3 close when subject to falling negative pressure.

DG 1,5I and DG 12I

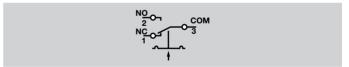
The connection of DG 1,5l and DG 12l depends on the positive or negative adjusting range.



In the negative adjusting range, the template which can be found in the unit displays the connection diagram.

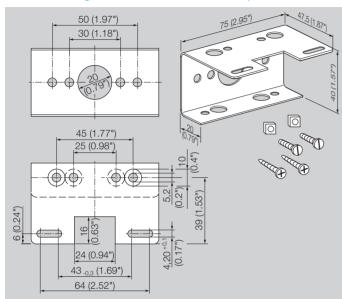


In the positive adjusting range, remove the template and wire the unit as shown in the engraved connection diagram.



6 Accessories

6.1 Fastening set with screws, U-shape bracket



Order No.: 74915387

6.2 Connecting set



For monitoring a minimum and maximum inlet pressure p_{U} with two pressure switches DG..U attached to one another.

Order No.: 74912250

6.3 External adjustment



In order to set the switching pressure from the outside, the cover for external adjustment (6 mm Allen key) for DG..B, DG..U and DG..I can be retrofitted.

Order No.: 74916155

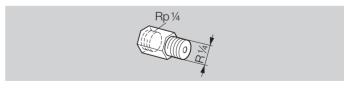
6.4 Pressure equalization element



To avoid the formation of condensation, the cover with pressure equalization element can be used. The diaphragm in the screw connector is designed to ventilate the cover, without allowing water to enter.

Order No.: 74923391

6.5 Restrictor orifice



In the case of high pressure fluctuations, we recommend using a restrictor orifice (contains non-ferrous metals):

Hole diameter 2 mm, Order No.: 75456321, hole diameter 3 mm, Order No.: 75441317.

Accessories 15

6.6 Test key PIA



To test the min. pressure switch, the DG can be vented in its switched state using the PIA test key (contains non-ferrous metals).

Order No.: 74329466

6.7 Filter pad set

To protect the electrical contacts in the DG from dirt particles in the surrounding air or in the medium, use a filter pad at the 1/8" negative pressure port. As standard on IP 65 units.

5-piece filter pad set, Order No.: 74916199

6.8 Tube set



To be used with air only.

Order No.: 74912952.

6.9 Standard socket set



Order No.: 74915388.

6.10 Pilot lamp set red or blue



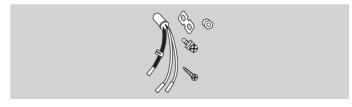
Pilot lamp red:

110/120 V AC, I = 1.2 mA, Order No.: 74920430; 220/250 V AC, I = 0.6 mA, Order No.: 74920429.

Pilot lamp blue:

110/120 V AC, I = 1.2 mA, Order No.: 74916121; 220/250 V AC, I = 0.6 mA, Order No.: 74916122.

6.11 LED set red/green



24 V DC, I = 16 mA; 24 V AC, I = 8 mA, Order No.: 74921089; 230 V AC, I = 0.6 mA, Order No.: 74923275.

7 Technical data

Gas type: natural gas, town gas, LPG (gaseous), flue gas, biologically produced methane (max. 0.1 %-by-vol. $\rm H_2S$) and air

DG: max. inlet pressure $p_{u \text{ max.}} \pm 600 \text{ mbar } (8.5 \text{ psig})$. Max. test pressure for testing the entire system: temporarily < 15 minutes 2 mbar (29 psig).

Switching capacity:

DG, 24-250 V AC:

 $I = 0.05 - 5 \text{ A at } \cos \varphi = 1$,

I = 0.05 - 1 A at $\cos \varphi = 0.6$.

DG..G, 5-250 V AC:

 $I = 0.01 - 5 \text{ A at } \cos \varphi = 1$,

I = 0.01 - 1 A at $\cos \varphi = 0.6$.

DG..G, 5-48 V DC: I = 0.01-1 A.

DG..T. 30-240 V AC:

I = 5 A at $\cos \varphi = 1$,

 $I = 0.5 \text{ A} \text{ at } \cos \varphi = 0.6.$

DG..TG, < 30 V AC:

I = 0.1 A at $\cos \varphi = 1$,

 $I = 0.05 \text{ A} \text{ at } \cos \varphi = 0.6.$

If the DG (DG..TG) has switched a voltage > 24 V (> 30 V) and a current > 0.1 A at $\phi=1$ or > 0.05 A at $\phi=0.6$ once, the gold plating on the contacts will have been burnt through. It can then only be operated at this power rating or higher power rating.

Maximum medium temperature:

DG..B, DG..U, DG..I, DG..S: -15 to +80°C (5 to 176°F),

DG..H, DG..N: -15 to +60°C (5 to 140°F).

Storage and transport temperature:

 $-40 \text{ to } +80^{\circ}\text{C} \text{ (-40 to } 176^{\circ}\text{F)}.$

RoHS compliant pursuant to 2002/95/EC.

Diaphragm pressure switch, silicone-free.

Diaphragm: NBR.

Housing: glass fibre reinforced PBT plastic with low gas release

Lower housing section: AlSi 12.

Enclosure:

IP 54 or IP 65.

Safety class: 1.

Line entrance: M16 x 1.5, clamping range: diameters of 4 to

10 mm, DG..T with 1/2" NPT conduit cable gland. Type of connection: screw terminals.

Weight: 320 g (11.3 oz).

Technical data

7.1 Adjusting range, switching hysteresis

On DG..B, DG..U, DG..H, DG..I and DG..T, the scale value is set to the switch-on point, and on DG..N, it is set to the switch-off point.

	Adjusting range*		Mean swite	thing differ-		e between g pressure	Deviation from the switching point during testing pursuant to EN 1854			
Туре				ing	and poss	sible reset	Gas pres-			
	mbar	"WC	mbar	"WC	mbar	"WC	sure switch	Air pressure switch		
DG 6T	0.5-6	0.2-2.34	0.2 - 0.3	0.08-0.12	-	-	± 15%	± 15% or 0.1 mbar (0.04 "WC)		
DG 6	0.4-6	_	0.2 - 0.3	_	_	_	± 15%	± 15% or 0.1 mbar (0.04 "WC)		
DG 10	1-10	0.39-3.9	0.25 - 0.4	0.1-0.16	-	-	± 15%	± 15%		
DG 30	2.5-30	_	0.35 - 0.9	_	_	_	± 15%	± 15%		
DG 50	2.5-50	1-19.5	0.8-1.5	0.31-0.59	-	-	± 15%	± 15%		
DG 150	30-150	11.7 – 58.5	3-5	1.17 – 1.95	_	_	± 15%	± 15%		
DG 400	50-400	_	5-15	_	-	-	± 15%	± 15%		
DG 500	100 – 500	39-195	8-17	3.12-6.63	_	_	± 15%	± 15%		
DG 10H, DG 10N	1-10	0.39 - 3.9	_	_	0.4 - 1	0.16-0.39	± 15%	± 15%		
DG 50H, DG 50N	2.5-50	1-19.5	_	_	1-2	0.39-0.78	± 15%	± 15%		
DG 150H, DG 150N	30-150	11.7 – 58.5	_	_	2-5	0.78 – 1.95	± 15%	± 15%		
DG 500H, DG 500N	100-500	39-195	_	_	4-17	1.56-6.63	± 15%	± 15%		

^{*} Adjusting tolerance = $\pm 15\%$ of the scale value.

Туре	Adjusting range* (mbar)	Mean switching differential at min. and max. setting [mbar]	Deviation from the switching point during testing pursuant to EN 1854 Gas pressure switch				
DG 1,5I	-1.5 to -0.5 and +0.5 to +3	0.2-0.5	± 15%	± 15% or 0.4 mbar			
DG 12I	-12 to -1 and +1 to +7	0.5-1	± 15%	± 15% or 0.5 mbar			
DG 18I	-2 to -18	0.5-1.5	± 15%	± 15% or 0.5 mbar			
DG 120I	-10 to -120	4-11	± 15%	± 15%			
DG 450I	-80 to -450	10-30	± 15%	± 15%			

^{*} Adjusting tolerance = $\pm 15\%$ of the scale value.

Technical data 18

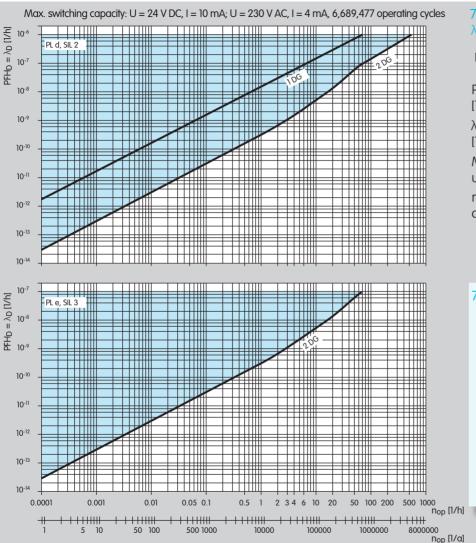
7.2 Safety-specific characteristic values for DG

For SIL	
Suitable for Safety Integrity Level	SIL 1, 2, 3
Diagnostic coverage DC	0
Type of subsystem	Type A to EN 61508-2, 7.4.3.1.2
Mode of operation	High demand mode pursuant to EN 61508-4:2001, 3.5.12
For PL	
Suitable for Performance Level	PL a, b, c, d, e
Category	B, 1, 2, 3, 4
Common cause failure CCF	> 65
Application of essential safety requirements	Satisfied
Application of tried-and- tested safety requirements	Satisfied
For SIL and PL	
	B _{10d} value
U = 24 V DC, I = 10 mA; U = 230 V AC, I = 4 mA	6,689,477 operating cycles
U = 24 V DC, I = 70 mA; U = 230 V AC, I = 20 mA	3,887,652 operating cycles
U = 230 V AC, I = 2 A	974,800 operating cycles
Hardware fault tolerance (1 component/switch) HFT	0

Hardware fault tolerance (2 components/switches, redundant operation) HFT	
Safe failure fraction SFF	> 90%
Fraction of undetected common cause failures $\boldsymbol{\beta}$	≥ 2%

Max. service life under operating conditions: 10 years after date of production, plus max. 1/2 year in storage prior to first use, or once the given number of operating cycles has been reached, depending on which is achieved first. For a glossary of terms, see page 23 (Glossary).





7.2.1 Determining the PFH $_{\!\!D}$ value, the λ_D value and the MTTF $_{\!\!d}$ value

$$PFH_D = \lambda_D = \frac{1}{MTTF_d} = \frac{0.1}{B_{10d}} \times n_{op}$$

PFH_D = Probability of dangerous failure [1/hour]

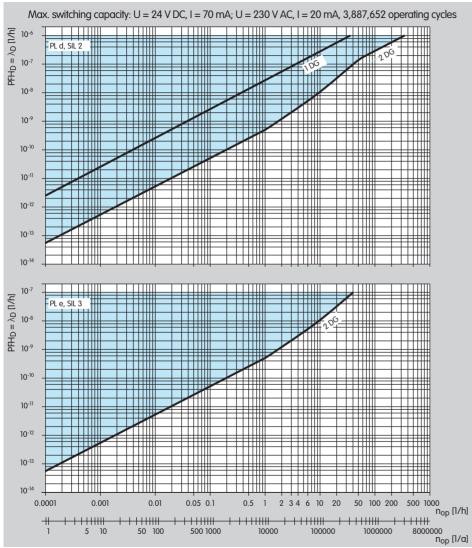
 λ_D = Mean dangerous failure rate [1/hour]

 $MTTF_d = Mean time to dangerous failure [hours]$

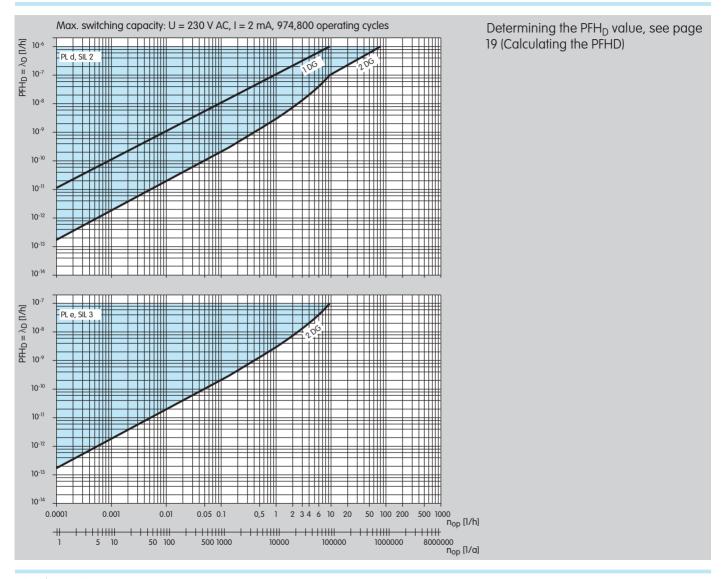
n_{op} = Demand rate (mean number of annual operations) [1/hour]

7.2.2 Calculating the PFH_D

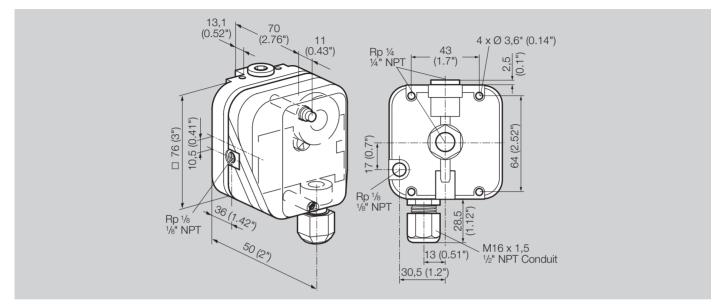
Switch. cap.	
n _{op}	1/h
n _{op}	1/a
Cycle time	S
B _{10d}	
T _{10d}	а
PFH _{D (1 DG)}	1/h
suitable for	
PFH _{D (2 DG)}	1/h
suitable for	



Determining the PFH_D value, see page 19 (Calculating the PFHD).



7.3 Dimensions



^{*} Holes 10 mm (0.4") deep, for self-tapping screws.

8 Maintenance cycles

At least once a year, twice a year in the case of biologically produced methane.

9 Glossary

9.1 Diagnostic coverage DC

Measure of the effectiveness of diagnostics, which may be determined as the ratio between the failure rate of detected dangerous failures and the failure rate of total dangerous failures

NOTE: Diagnostic coverage can exist for the whole or parts of a safety-related system. For example, diagnostic coverage could exist for sensors and/or logic system and/or final elements. Unit: %.

from FN ISO 13849-1-2008

9.2 Mode of operation

High demand mode or continuous mode

Operating mode, where the frequency of demands for operation made on a safety-related system is greater than one per year or greater than twice the proof-test frequency from FN 61508-4:2001

9.3 Category

Classification of the safety-related parts of a control system in respect of their resistance to faults and their subsequent behaviour in the fault condition, and which is achieved by the structural arrangement of the parts, fault detection and/or by their reliability

from EN ISO 13849-1:2008

9.4 Common cause failure CCF

Failures of different items, resulting from a single event, where these failures are not consequences of each other from FN ISO 13849-1:2008

9.5 Fraction of undetected common cause failures β

Fraction of undetected failures of redundant components due to a single event, whereby these failures are not based on mutual causes

NOTE: $\boldsymbol{\beta}$ is expressed as a fraction in the equations and as a percentage elsewhere.

from EN 61508-6:2010

9.6 B_{10d} value

Mean number of cycles until 10% of the components fail dangerously

from EN ISO 13849-1:2008

$9.7 T_{10d}$ value

Mean time until 10% of the components fail dangerously from EN ISO 13849-1:2008

9.8 Hardware fault tolerance HFT

A hardware fault tolerance of N means that N + 1 is the minimum number of faults that could cause a loss of the safety function

from IFC 61508-2-2010

9.9 Mean dangerous failure rate λ_d

Mean rate of dangerous failures during operation time (T_{10d}). Unit: 1/h.

from EN ISO 13849-1:2008

Glossary 24

9.10 Safe failure fraction SFF

Fraction of safe failures related to all failures, which are assumed to appear

from EN 13611/A2:2011

9.11 Probability of dangerous failure PFH_D

Value describing the likelihood of dangerous failure per hour of a component for high demand mode or continuous mode. Unit: 1/h

from EN 13611/A2:2011

9.12 Mean time to dangerous failure MTTF_d

Expectation of the mean time to dangerous failure from EN ISO 13849-1:2008

9.13 Demand rate nop

Mean number of annual operations from EN ISO 13849-1:2008



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Clarity

Found information quickly Searched for a long time Didn't find information

What is missing?

No answer

Use

To get to know the product
To choose a product
Planning

To look for information

lo loc

Comprehension

Coherent
Too complicated

No answer

Navigation

I can find my way around I got "lost"

No answer

Scope

Too little Sufficient Too wide

No answer

My scope of functions

Technical department

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